



SCOPE International Streamlines TMF & Document Management Processes with Trial Interactive

ABOUT THE CLIENT

SCOPE International is a leading full-service contract research organization (CRO) with 24 years of international clinical research experience. Headquartered in Mannheim, Germany, and with 14 locations across Europe, SCOPE leverages its extensive experience managing major trials and post-market analysis studies to offer comprehensive clinical development and consulting services to the pharmaceutical, biotechnology, and medical device industries.

THE CHALLENGE

In 2018, SCOPE was looking for an innovative technology to streamline TMF management and enhance its document management processes. SCOPE needed a flexible partner to speed up processes in study set up and integrate seamlessly with its incumbent clinical trial management system (CTMS), InSIGHT, to facilitate document transfer to the eTMF.

TRIAL INTERACTIVE SOLUTION

Initially selected in 2018, TransPerfect's Trial Interactive has become the preferred eTMF partner for SCOPE's clinical trials in all major indications across phases I-IV. With continuous platform innovation and feature updates, SCOPE felt confident scaling with the platform for new studies.

The partnership between TransPerfect and SCOPE is providing significant advantages to sponsors, including quicker setup times for new trials, reduced initial costs, and more efficient file management through an application programming interface (API). These improvements have not only ensured the timely management of Trial Master Files (TMF) but have also optimized budgets for TMF maintenance, demonstrating a commitment to leveraging innovative solutions for more cost-efficient and effective clinical trial management.

Scope says:

“Six years into our collaboration, we are proud to celebrate the tangible improvements in operational efficiency and document handling precision that our partnership with TransPerfect has facilitated. This enduring relationship exemplifies our dedication to adopting technology and forming strategic partnerships that benefit our clients and enhance our research management capabilities,”
said Darius Schwenger, Head of Project Management, SCOPE International.

“Trial Interactive is providing a robust eTMF solution that meets regulatory requirements at a fair market value. New features and improvements are constantly being developed, yet the customer remains in control of which modules to choose from. The Trial Interactive team has always remained approachable and responsive to all kinds of communications, ranging from system support queries and project-related email traffic to suggestions/exchanges on system functionality.”

TransPerfect Trial Interactive says:

“We are proud of the partnership we have been able to build with SCOPE International. They are certainly a team of professionals in the Clinical research space. The SCOPE team is extremely responsive, flexible, and committed to what has helped them grow and support their clients since day one: quality and experience in research.”

— Michael Smyth,
Division President, Trial Interactive